Self-Service
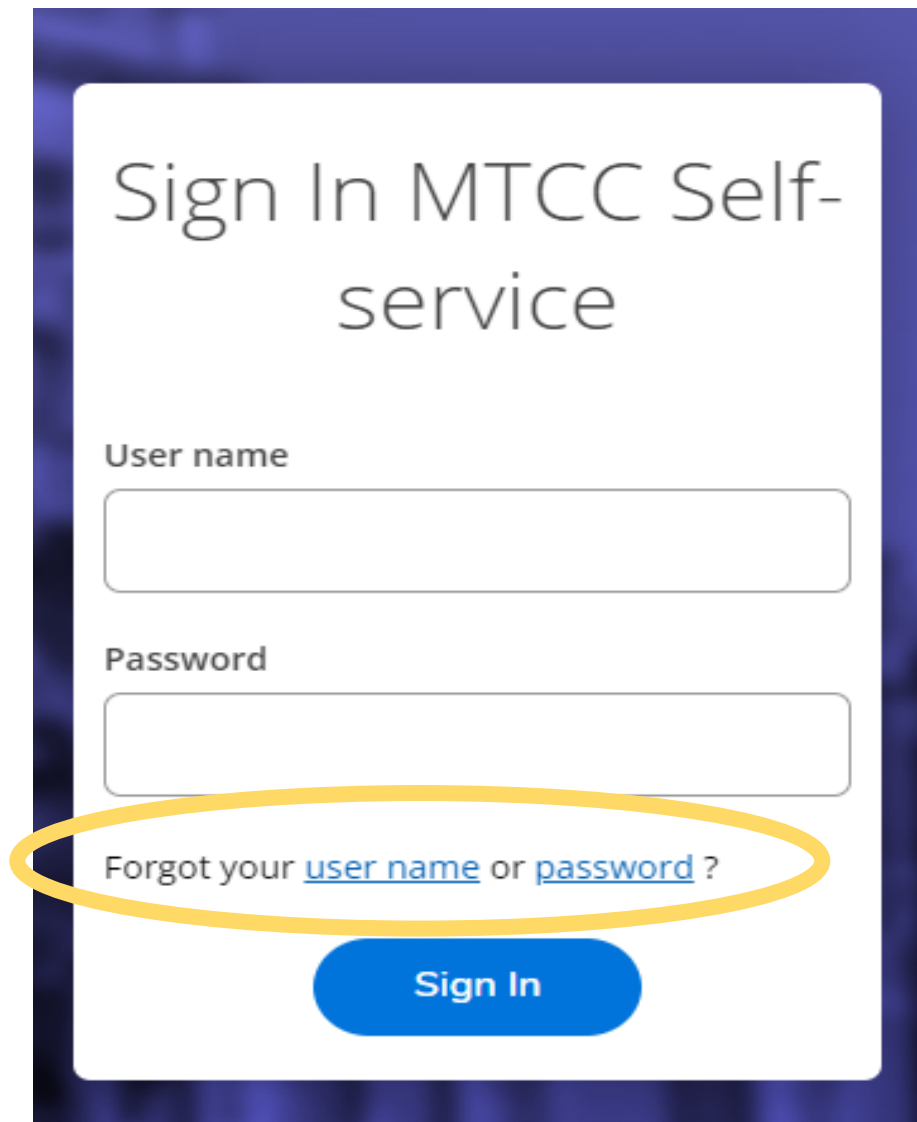
Forgot User Name or Password?

From the Self-Service sign in page click the link "Forgot your user name or password?"

User Name

Enter **First Name.**
Enter **Last Name.**
Enter **MTCC Email Address.**
Click **Submit** (you may have to click out of the address box to submit).

Forgot User Name

< Back to Login page

(i) Enter the following information. If your account can be identified, an email will be sent with your user name information.

First Name

John

Last Name *

Smith

Email Address *

jsmith54@go.mcdowelltech.edu

Submit

Password

Enter **User Name.**
Enter **MTCC Email Address.**
Click **Submit** (you may have to click out of the address box to submit).

Forgot Password

< Back to Login page

(i) Enter the following information. If your account can be identified, an email will be sent with instructions on how to reset your password.

User Name *

jsmith54

Email Address *

jsmith54@go.mcdowelltech.edu

Submit

Still need assistance? Call 828-659-0444 or 828-652-0622 or email admissions@go.mcdowelltech.edu